



**Above
the
Crowd!**[®]



Sheree Chang
10+ Million \$\$\$ Producer

HELLO AGAIN!

I need your help! Enclosed is a brief research questionnaire concerning my service to you as your Realtor. This type of research is important to ensure that my business contacts receive the highest quality real estate service. It would be helpful to me if you would take a few minutes to fill out the following survey and return it in the self-addressed stamped envelope provided. Thank you for your cooperation!

PLEASE RATE ME ON A SCALE FROM 1-5 (5 being the best)
REGARDING SERVICE AND YOUR LEVEL OF SATISFACTION

* Frequency of communication	1	2	3	4	5
* Accuracy of information given	1	2	3	4	5
* Attention to details	1	2	3	4	5
* Professionalism	1	2	3	4	5
* Product knowledge/ Ability	1	2	3	4	5
* Advertising / Marketing (if applicable)	1	2	3	4	5
* Accurate advance information on costs involved	1	2	3	4	5
* Easy to work with	1	2	3	4	5
* Enthusiasm	1	2	3	4	5
* Honesty / Straight-forwardness	1	2	3	4	5
* Easy to contact	1	2	3	4	5
* Problems handled satisfactorily	1	2	3	4	5

COMMENTS: Superb all-around Realtor
with great integrity & empathy.

Alise Wright Crook
Signature (optional)

alcrook@ppc.com
E-mail

RE/MAX Elite
Direct: (281) 265-6218
Cell: (832) 368-7788
Pager: (713) 916-0467
E-Mail: SHEREE@SHEREECHANG.com
www.SHEREECHANG.com
Each Office Independently Owned and Operated

Date: June 21, 2006

Mrs. Sheree Chang
Remax – S.W.
14905 S.W. Freeway
Sugar Land, TX 77478

Dear Mrs. Sheree Chang,

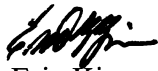
I write this letter to thank you for your professional work. It was my pleasure to have you as my agent in selling my property located at 4411 Colony Glen Court, Sugar Land, TX 77479.

We have several properties and have been dealing with several property managers and realtors, but I have not had anyone like you. I thought we would have some problems to take care of our property in Sugar Land because we have been out of Texas, but you gave us a peace of mind and took care of us. I really think that you are very experienced and excellent. Your suggestions and recommendations to me before putting our property in the market helped a lot, both the sellers (ourselves) and the buyers. I know that anyone dealing with you in your real estate business can depend on you.

Your market analysis based on your experience helped us a lot to make a final decision on the listing price. It was a surprising for me to have a couple of offers within two days after our house was put in the market for sale. Also, it was very nice that we didn't need to travel to Sugar Land to close the escrow, and, in turn, it saved a lot of money for us.

Probably, our family will go back to Sugar Land, TX when my job assignment is over here in Illinois after several years, and we will need to look for a house again. You will be remembered, and you will be asked more businesses with us at that time. Also, I say that I will not have any hesitation to recommend you to anyone who moves to the Houston area in the future.

Again, thanks for your professional work. Let's keep in touch.

 6/21/2006

Eric Kim

Seller for the property located at 4411 Colony Glen Ct., Sugar Land, TX 77479



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* Problems handled satisfactorily	1	2	3	4	5

COMMENTS: Great Job!

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COMMENTS: Excellent in every way!
Sheree
Chang

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- ◆ Easy to work with 1 2 3 4 5
- ◆ Enthusiasm 1 2 3 4 5
- ◆ Honesty / Straight-forwardness 1 2 3 4 5
- ◆ Easy to contact 1 2 3 4 5
- ◆ Problems handled satisfactorily 1 2 3 4 5

COMMENTS: I must say that I would not
hesitate to use sheree again and to
recommend her.
Marianne Hall White

KR/VIPX Elite
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PLEASE RATE ME ON A SCALE FROM 1- 5 (5 being the best)
REGARDING SERVICE AND YOUR LEVEL OF SATISFACTION.

◆ Frequency of communication	1	2	3	4	5	10
◆ Accuracy of information given	1	2	3	4	5	10
◆ Attention to details	1	2	3	4	5	10
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◆ Problems handled satisfactorily	1	2	3	4	5	10

COMMENTS: SHEREE,

THANK YOU SO MUCH FOR MAKING THIS AN EASY, ENJOYABLE
PROCESS FOR DEBBIE AND ME. THE MOMENT WE INTERVIEWED
YOU, WE KNEW YOU WERE THE RIGHT AGENT FOR OUR NEEDS.
WE WILL BE FOLLOWING THIS UP WITH A LETTER OF APPRECIATION.

THANKS AGAIN,
ROYAL

Were you satisfied with the services provided overall?

YES NO

Would you recommend me to a friend or relative considering buying or selling a home?

YES NO

COMMENTS: ABSOLUTELY, AS A MATTER OF FACT WE ALREADY
HAVE,

PLEASE ANSWER THE FOLLOWING QUESTIONS OPENLY AND HONESTLY.

What made you select me as your Realtor?

WE INTERVIEWED FIVE DIFFERENT REALTORS AND WERE THE MOST
COMFORTABLE AND CONFIDENT YOU WOULD SELL OUR HOME IN THE PERIOD WE HAD WORKED
WITH.

What did you like best about working with me?

YOUR DISPOSITION, YOUR UPBEAT ATTITUDE, YOUR ACCESSABILITY AND YOUR SMILE.

Looking back on your transaction, what stands out most in your mind?

HOW EASILY IT WAS TO GET IN TOUCH WITH YOU,

WHO DO YOU KNOW THAT IS CONSIDERING BUYING OR SELLING A

HOME? UNFORTUNATELY, ~~NO~~ NO ONE AT THIS TIME, BUT WE
TOLD SEVERAL PEOPLE THAT IF THEY EVER THINKING ABOUT BUYING OR SELLING,
YOU ARE THE REALTOR THEY NEED.

Thanks again for your cooperation!

D. Ryl Hyl
Signature (optional)

SHEREE,

THANK YOU SO MUCH IN THE PROCESS OF SELLING OUR HOME. I HAVE EITHER BOUGHT OR SOLD FIVE HOUSES IN THE LAST 15 YEARS. YOU HAVE BEEN THE MOST ATTENTIVE, RELIABLE AND PLEASURABLE AGENT HEAD AND SHOULDERS ABOVE MY OTHER REALTORS.

I WANTED TO HANDWRITE THIS NOTE BECAUSE I FEEL IT IS MORE PERSONABLE.

THANK YOU AGAIN FROM THE BOTTOM OF OUR HEARTS,

ROYAL & DEBBIE HENK